

Advancing God's Kingdom by Preparing Competent Christian Leaders for Spirit-Empowered Life and Ministry



# LS5115 Coaching and Mentoring Strategies

3 credit hours. Prerequisites: None.

♣ On Campus 'A' Live-Stream

January 9-13, 2023

Module C

Monday to Friday: 9am-noon, 1-4pm \*\*Wednesday: 1-5:30pm

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Please note: This course includes substantial reading and preparation work before and during the module.

# **Course Goals**

#### **Course Description**

This course offers an introduction to coaching, mentoring and team development processes useful for empowering individuals and groups toward strategic growth. Instruction will be given on the process, approaches, benefits and relationships of coaching and team development. Specific application for ministry will be the focus of the course content.

## Relationship to Horizon's Mission

Horizon's Mission is "Advancing God's Kingdom by Preparing Competent Christian Leaders for Spirit-Empowered Life and Ministry." Coaching and mentoring are important for leadership. These skills are essential for pastoral ministry as well as other kinds of people development roles. In this course, there will be opportunity for focus on coaching and empowering others for specific areas of ministry (e.g., board development, worship arts, youth, etc.).

# **Course Competencies and Learning Outcomes**

To demonstrate competency in *Ministry Development*, students will:

- 1. Identify basic principles of coaching within the context of personal experience.
  - Assessment: Pre-Module Reading and Reflection, Post-Class Reading #1 and #2
- 2. Identify basic principles of team health within the context of personal experience.
  - Assessment: Assessing Team, Class Participation
- 3. Implement a model for coaching individuals or small groups in order to facilitate group strategic development and enhance individual development.
  - Assessment: Coaching Design and Implementation

To demonstrate competency in *Contextual Awareness*, the student will:

- 4. Evaluate his or her personal capacity to implement a coaching model accurately and effectively.
  - Assessment: Coaching Reflection Paper, Coaching Design and Implementation
- 5. Assess his or her understanding and competence of coaching and mentoring.
  - Assessment: Post-Class Reading #1 and #2, Class Participation
- 6. Assess his or her self-awareness as a team participant.
  - Assessment: Assessing Team, Class Participation

# **Course Work**

#### **Required Readings**

Stanley, Paul D. & J. Robert Clinton. Connecting: The Mentoring Relationships You Need to Succeed in Life. Colorado Springs: Nav Press, 1992. (ISBN-13: 9780891096382)

Webb, Keith E. The Coach Model for Christian Leaders. Revised and Expanded edition. New York: Morgan James Faith, 2019. (ISBN: 978-1642793574).

Instructor's notes and supplementary reading – this will be posted in the "lessons" section of Populi

\*\*While students have the benefit of accessing their textbooks online through the Digital Theological Library, they will not have access to the Digital Theological Library upon graduation. Therefore, we encourage students to purchase select textbooks to build their personal library. For your convenience, Horizon has partnered with Kennedy's Parable to provide textbooks.

## Strongly Recommended Sources:

- Crane, Thomas G. The Heart of Coaching. San Diego, CA: FTA, 2007. ISBN-10: 0966087437 ISBN-13: 978-0966087437
- Eurich, Tasha. Insight: Why We're Not as Self-Aware as We Think, and How Seeing Ourselves Clearly Helps Us Succeed at Work and in Life. New York: Crown Business, 2017. ISBN-10: 0451496817 ISBN-13: 978-0451496812
- Flaherty, James. Coaching: Evoking Excellence in Others. London: Butterworth-Heinemann Ltd, 2011. ISBN-13: 978-1856178167
- Grant, Adam. Give and Take: Why Helping Others Drives Our Success. New York: Penguin, 2013. ISBN-10: 0670026557 ISBN-13: 978-0670026555
- Hargrove, Robert. Masterful Coaching. Third edition. San Francisco, CA: Jossey-Bass, 2008. ISBN-10: 0470290354 ISBN-13: 978-0470290354
- Homan & Miller. Coaching in Organizations. CreateSpace Independent Publishing Platform, 2013. ISBN-10: 1484801660 ISBN-13: 978-1484801666
- Lencioni, Patrick. The Five Dysfunctions of a Team: A Leadership Fable. San Francisco, CA: Jossey Bass, 2002. ISBN-10: 0787960756 ISBN-13: 978-0787960759
- Wilson, Judith and Michelle Gislason. Coaching Skills for Nonprofit Managers and Leaders. San Francisco, CA: Jossey-Bass, 2009. ISBN-10: 0470401303 ISBN-13: 978-0470401309

#### **Course Assignments and Activities**

# **A.** Pre-Course Requirements (Total value of all pre-course work: 15%)

1. Pre-Module Reading and Reflection (grade value: 15%).

Prior to the class, carefully read Webb and prepare a 4-5-page reading report (1,000 to 1,250 words) discussing the central ideas of the text and briefly showing how the principles could be applied in your own context. For this and any other paper, it is very important that you make specific references to the text (at least 10) and that they be properly documented (use footnotes and a bibliography, not endnotes or parenthetical references). Undocumented use of any source will be considered plagiarism. Also include observations about how the text is relevant to your church, work or other context.

- Related learning outcome(s): #1.
- Assignment length: 4-5 pages (1,000 to 1,250 words).
- **Due date:** 9AM, January 9 (first day of class).

# **B.** During the Week of Class (Total value of week-of-class work: 10%).

- 1. Each student will be a part of a group that will prepare a role play/demonstration in response to a case study that will be provided showing how a particular coaching or mentoring strategy could be applied to the given situation. This assignment will involve evening work outside of class during the course week. There is a post-class reflection paper (see below).
- 2. Students will also be assigned a coaching dyad partner for the week and for the post course dyad coaching. During the class, various approaches discussed will be used in
- 3. Course participation: This component of the grade will be based on interaction with classroom discussion during the week of the course, appropriate cell phone and laptop use and attendance on time, etc.
- Related learning outcome(s): #2, 5, 6.
- Assignment length: N/A.
- **Due date:** N/A.

C. Post-Class Assignments (Total value of all post-class work: 75%. All assignments must be completed before this grade will be assessed)

\*\*Please post all assignments on Populi. Make sure all assignments have a title page formatted according to the Horizon Format Guide and a bibliography when referring to any source.

1. Assessing Team (grade value: 15%).

During the module, each student will be a part of a team that will prepare a role play/demonstration in response to a case study that will be provided showing how a particular coaching or mentoring strategy could be applied to the given situation. You will complete a self-assessment of your team role after the class by writing a two-page paper (max 500 words) assessing your participation as part of your team. This paper will be based on the in-class discussion of *The Five Dysfunctions of a Team* (Lencioni), personal selfawareness related to Insight (Eurich), and your proclivity to be a Giver or Taker (Grant). More specifics related to this assignment will be given in class.

- Related learning outcome(s): #2, 6.
- **Assignment length:** 2 pages (maximum of 500 words).
- **Due date:** January 16.
- 2. Post-class Reading #1 (grade value: 10%).

After carefully reading Stanley and Clinton, prepare a 3-4-page paper (750 to 1,000 words) in which you describe and evaluate your previous experience in mentoring or being mentored. This paper should describe and evaluate your experiences in light of the textbook reading, including at least 10 references to specific material in the book.

- Related learning outcome(s): #1, #5.
- **Assignment length:** 3-4 pages (750-1,000 words).
- **Due date:** January 30.

3. Post-class Reading #2 (grade value: 10%).

Read 200 pages from the "Strongly Recommended Sources" list in this syllabus. Write a 2-3page (maximum 750 words) summary of the reading including specific pages read and full bibliographic material. Include at least one specific, referenced highlight from each source you read.

- Related learning outcome(s): #1, #5.
- **Assignment length:** 2-3 page (maximum 750 words).
- **Due date:** February 10.
- 4. Coaching Reflection Paper with your dyad partner as assigned in class (grade value: 15%). The sequence for coaching development in this course is: 1. reading/practicing in class; 2. team coaching role play; 3. assigned dyad coaching; 4. coaching design. The dyad coaching will consist of eight sessions where you will be the coach for four and coachee for the other four. Coach sessions should be 30 to 50 minutes in length. Make sure there is a minimum of 7 days between sessions. Each student will write a two-page reflection paper (maximum 500 words) on this process describing what happened (dates, times, location of each session), identifying your own growth as a coach as well as the impact of the coaching on your life, work, and ministry. Make sure to describe the influence of coaching toward your ministry effectiveness. This assignment will be explained in more detail in class.
  - Related learning outcome(s): #4.
  - **Assignment length:** 2 pages (maximum 500 words).
  - **Due date:** February 20.
- 5. Coaching Design and Implementation (grade value: 25%).

Identify an individual who will agree to be coached by you. Using the C.O.A.C.H. model, schedule and complete four coaching sessions with this person or group. Make sure to have at least seven days between coaching sessions. It is ideal if this person or group is part of your work or ministry context. This person cannot be a close friend, family member, or part of this Horizon class. Coach sessions should be between 30 and 50 minutes in length. Please post on Populi the name of the individual you will coach and the anticipated dates and times for the four coaching sessions by January 23. This will be affirmed by the professor within 3 days.

After the above part of the assignment is complete, write a 4-6-page (1,000-1,500 words) paper based on the following outline (include title page):

- a) Specifically identify the dates, times, and location of each of the 4 coaching sessions.
- b) Describe the preparation you did to be ready for each coach session.
- c) Describe how effective you were at following the model.
- d) What were specific takeaways for your coachee (don't break confidence with this, state these in generalities)?
- e) Describe your own growth in using the model you chose how effectively did you followed and use the model? Did you get better over the 4 sessions?
- f) Identify at least one area of future growth you see in yourself in order for you to become a better coach

More detail regarding this assignment will be given in class.

- Related learning outcome(s): #3, 4.
- **Due date for initial post on Populi**: January 23.
- **Assignment length:** 4-6 page (1,000-1,500 words).
- **Due date:** March 13.

**Estimate of Time Investment** (individual time investments may vary)

Pre-Module Reading and Reflection	10hrs	January 9	15%
Work During the Week of Class	30hrs	N/A	10%
Post-Class Assignments			
1. Assessing Team	10hrs	January 16	15%
2. Post-class Reading #1	15hrs	January 30	10%
3. Post-class Reading #2	10hrs	February 10	10%
4. Coaching and Reflection Paper	20hrs	February 20	15%
Coaching Design and Implementation			
Initial Post	1hrs	January 23	N/A
5. Coaching and Paper	24hrs	March 13	25%
Total =	~120 hrs		100%

#### **Course Outline**

- Introduction to the course
  - i. Definitions: coaching, mentoring, counseling, consulting
  - ii. Purpose of the Course
  - iii. Current interest
  - iv. Biblical Foundation
  - v. Hindrances and benefits to coaching and mentoring
- The C.O.A.C.H. Model
  - i. Work through each of the 5 stages
  - ii. Readiness for coaching
- The person of the coach/mentor
  - i. Signature presence
  - ii. Principle centre
  - iii. The tension of the urgent and important
  - iv. Four dimensions of renewal
  - v. Insight self-awareness
- Team dynamics
  - i. 5 Dysfunctions of a Team
  - ii. Givers and Takers
- The Trust Account
- Coaching and intimacy/Coaching across genders
- Spiritual coaching and mentoring
- Coaching and being coached will be part of all aspects of this course
- Practicums at various times

#### Other

Seminary students will be invited to a **session from 4-5:30PM** on Wednesday that will focus on mentoring

- Spiritual pathways (Thomas, Sacred Pathways), spiritual gifts discussion
- Coaching people in life transitions
- Community Building /stages of community
  - Assignments will not be accepted after March 13, 2022.

## **Academic Policies**

#### General Guidelines for the Submission of Written Work

Formatting Papers

- Papers should be typed, double-spaced and follow the appropriate formatting guidelines (e.g. 1 inch margins, properly formatted title page, etc.).
- Please follow the Horizon Format Guide consistently.
- The length of papers should fall within the stated length. Papers that fall outside the length guidelines may not be graded and will receive a grade reduction.

Failure to follow these guidelines warrants a grade reduction.

#### Submitting Your Assignments

Assignments should be submitted via **Populi**. The resource at this link https://support.populiweb.com/hc/en-us/articles/223792507-How-to-submit-work-forassignments explains how to submit assignments on Populi (the link to the video is also available on the info tab of the Populi course page).

#### **Late Assignments and Extensions**

All assignments are due when stated by the professor or, if not specified, within 8 weeks after the first day of class. Please contact the professor well in advance if you would like to request an adjustment to any of your due dates. A late penalty will be assessed for all overdue assignments: 1-3 days late, penalty of 10%; 4-6 days late, penalty of 20%. After six days late, an assignment receives a grade of 0.

#### Grading

Grade	Percentage	GPA	Descriptor
A+	97-100%	4	Exceptional
A	93-96%	4	Excellent
A-	90-92%	3.7	Excellent
B+	87-89%	3.3	Good
В	83-86%	3.0	Good
B-	80-82%	2.7	Good
C+	77-79%	2.3	Satisfactory
С	73-76%	2.0	Satisfactory
C-	70-72%	1.7	Satisfactory
D+	67-79%	1.3	Minimal Pass
D	63-66%	1.0	Minimal Pass
D-	60-62%	0.7	Minimal Pass
F	<60%	0	Failure

Due dates and extensions for assignments (this is a personal message from the professor) Simply put, I don't deal with extensions. I hope this explanation below will bring clarity to my approach.

I intend to treat you as if I had hired you and you are one of my staff. I believe this is helpful as "real world" application of seminary work. I have honestly never had a staff member ask for an "extension" in 30 years of church and non-profit leadership work. In the real world, extensions don't really exist. There are good reasons for things getting done late and that has happened almost daily in my work. This is when a staff member tells me that they will not be able to get something done by the expected or requested date or time. They typically tell me the reasons and in most cases, we can work around it. I assume they are the experts in their lives and know when a priority needs to be something other than the seminary work. The problem comes when there is too much work done late and then we need to have a conversation about time management.

I am taking that approach with this class. In other words, **you** will be the one to decide when an assignment cannot be handed in by the deadline. I will assume there will be good reasons but you need to tell me what the reasons are in advance. Whether an assignment is late is up to you. If I feel that the reasons were not good, I might get involved at that point to try to help you as a student do better time management. So, to be clear, I do expect advance communication when something will come late. I also expect you to give me an alternate due date that will work for you. But I will not specifically grant extensions for course work (so please don't ask).

Again, if assignments are late more than a couple of times, I will probably want to have a conversation about time management. This is how I treat people I have hired.

Please let me know if you have any questions about this. (Dale)

#### **Academic Honesty**

Horizon uses the University of Saskatchewan definition of plagiarism described as "the presentation of the work or idea of another in such a way as to give others the impression that it is the work or idea of the presenter. Adequate attribution is required. What is essential is that another person have no doubt which words or research results are the student's and which are drawn from other sources" (Office of the University Secretary, 2012). Students are expected to give due recognition to sources from which all substantial phrases, sentences or even ideas are drawn. Note also that you may not submit work done in one course to satisfy the requirements of another course (unless both instructors agree beforehand to accept such work). See here for examples of plagiarism and further guidelines in the College Student Handbook.

#### **Disability Services Information**

If you would benefit from learning accommodations due to pre-existing physical or mental health conditions or learning disabilities, contact the Academic or Student Life departments at the beginning of the course. Horizon will work to meet your learning and/or physical needs where possible. If any conditions arise during the course that you wish to disclose, please contact us as soon as possible. In all cases you will need to provide current documentation of the disability or condition you wish to disclose. Horizon takes appropriate care to ensure confidentiality about any such disclosures. For more information, contact Bob Williamson, Dean of Students, at bwilliamson@horizon.edu; Jessie Lysholm, Associate Dean of Students, at ilysholm@horizon.edu; or Leanne Bellamy, Academic Coach, at lbellamy@horizon.edu.

#### Class Attendance

Students should attend all classes in order to facilitate competency development. Students are expected to be present through the delivery method that they registered for, either on campus or through live-streaming with their camera on. A student must be present for the full duration of a class period in order to be registered as present for the class. In the case of illness or other unforeseen circumstances, students may miss one day of a module course or three days of class in a term or semester course without academic penalty. Students who are absent for more than the number of classes stated above will automatically fail the course. Students wishing to be exempted from this policy due to extenuating circumstances may make an academic appeal, where they will need to document and verify those circumstances. Students who miss a class are responsible to get missed notes or handouts from another student, rather than from the professor.

# **Live-Streaming Etiquette**

Students taking the course through live-streaming are required to indicate this during their course registration. While live-streaming access is available for on-campus students who are unable to attend class due to illness, on-campus students are expected to attend class in person following the class attendance policy.

If attending class online via live-stream, in order to be marked present for class, you must keep your camera on and stay present and attentive throughout the class session, extending the gift of full engagement. Access your class with a computer (preferably) or tablet, not a cell phone. Arrive to class on time, and dress as you would if you were attending class on campus. Join the class from a quiet space with minimal background noise, and mute your microphone until you wish to speak to the class.

#### **Use of Technology**

Horizon encourages the use of electronic devices in the classroom to enhance learning. Careful consideration must be given to privacy issues, copyrighted materials, and the general care and concern for others. Please respect the following classroom policies:

- Please use online access for course learning only. This is a matter of respect for the instructor's teaching, your own learning, and fellow students who may be distracted by other uses.
- Students should secure permission from the instructor to record any teaching material. This includes PowerPoint slides, white board illustrations, notes, and any form of audio or video.
- Student feedback is a valuable input for course improvements. Please resolve any classroom grievance about the instructor or course with the instructor personally, through the Horizon College and Seminary grievance procedures, or the Populi-based course evaluations. It is inappropriate to air classroom grievances on a social media platform.
- When instructors use recording mechanisms in the classroom, recorded materials will be used for the sole purpose of instruction and cannot be released to any social media outlet without the written consent of the students whose images have been recorded.
- In general, it is not acceptable to share photographs or videos of students in the classroom setting without permission from those whose images appear in such media.

- **Bibliography** (more sources may be recommended in class)
- Benner, David G. Care of Souls: Revisioning Christian Nurture and Counsel. Grand Rapids, MI: Baker Books, 1998.
- Bidwell, Duane R. Short-term Spiritual Guidance. Minneapolis, MN: Fortress Press, 2004.
- Covey, Stephen R. The Seven Habits of Highly Effective People: Restoring the Character Ethic. New York: Fireside, 1989.
- Crane, Thomas G. *The Heart of Coaching*. San Diego, CA: FTA, 2007.
- Daloz, L.A. Effective Teaching and Mentoring. San Francisco: Jossey-Bass, 1986.
- Davis, Ron. Mentoring: The Strategy of the Master. Nashville: Thomas Nelson, 1995.
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- Kimsey-House, Henry, Karen Kimsey-House, Phillip Sandahl, Laura Whitworth. Co-Active Coaching: The Proven Framework for Transformative Conversations at Work and in Life. Boston, MA: Nicholas Brealey Publishing, 2018.

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- MacMillan, Pat. The Performance Factor: Unlocking The Secrets Of Teamwork. Nashville, TN: Broadman and Holman, 2001.
- Maxwell, John C., and Jim Dornan. Becoming a Person of Influence: How to Positively Impact the Lives of Others. Nashville: Thomas Nelson, 1997.
- Maxwell, John C. The 17 Indisputable Laws of Teamwork: Embrace Them and Empower Your Team. Nashville: Thomas Nelson, 2001.
- \_\_\_\_\_. Developing the Leaders Around You. Nashville. Thomas Nelson, 1995.
- Michael, Natalie. The Duck and the Butterfly: Coaching Questions for Leaders at Work. Trifold Publishing, 2017.
- Oates, Wayne Edward. The Care of Troublesome People. Bethesda, MD: Alban Institute, 1994.
- Pembroke, Neil. The Art of Listening: Dialogue, Shame, and Pastoral Care. Grand Rapids, MI: William B. Eerdmans Pub. Co., 2002.
- Pue, Carson. Mentoring Leaders: Wisdom for Developing Character, Calling, and Competency. Grand Rapids, MI: Baker Books, 2005.
- Scott, Susan. Fierce Conversations. Berkley, 2004
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- Wunsch, Marie. Mentoring Revisited: Making An Impact on Individuals and Institutions. San Francisco, Jossey-Bass, 1994.
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